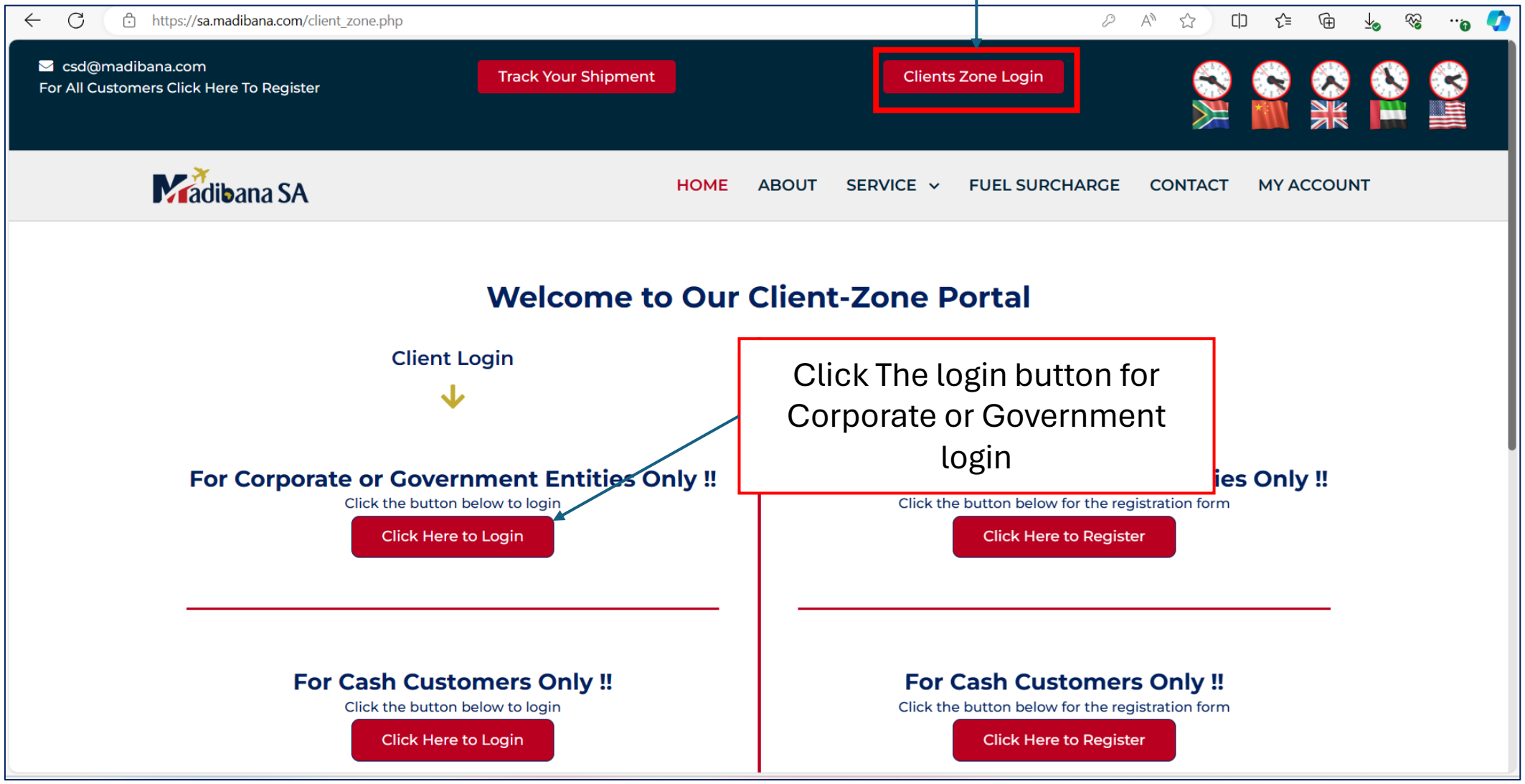
# Madibana SA Client Portal Booking Guide

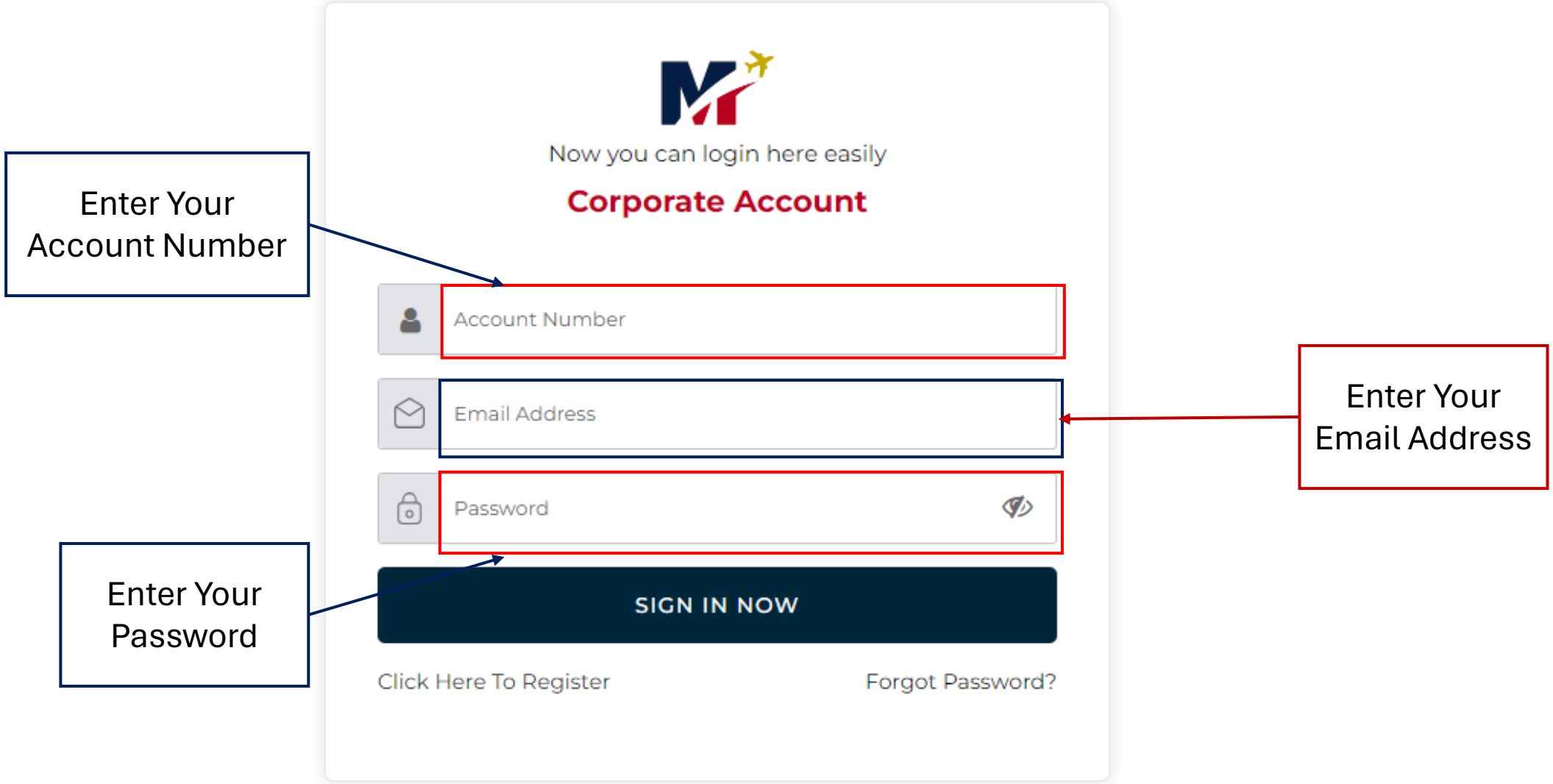
# Client Login

Madibana (pty) Ltd

Click on the link or Navigate to our website select the Client Zone Login Button

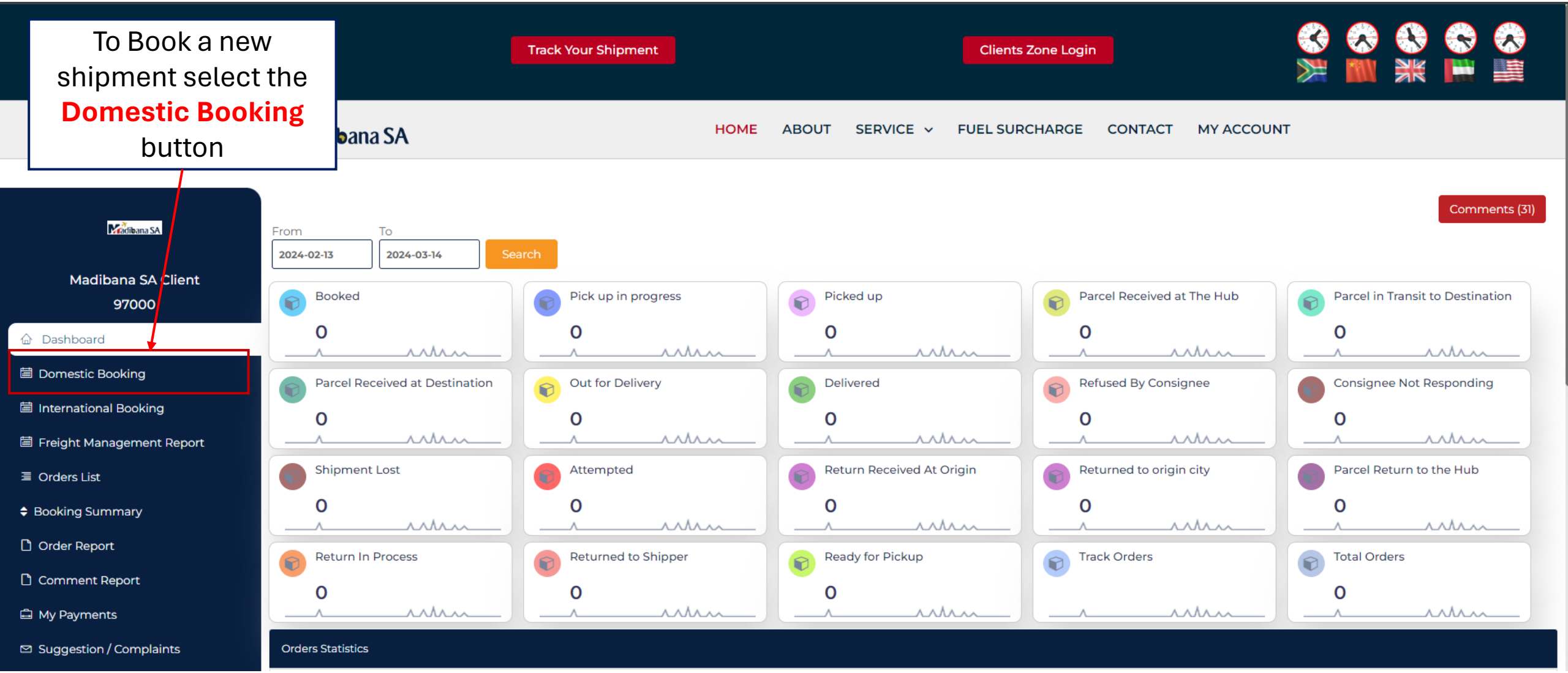


# Client Login Page



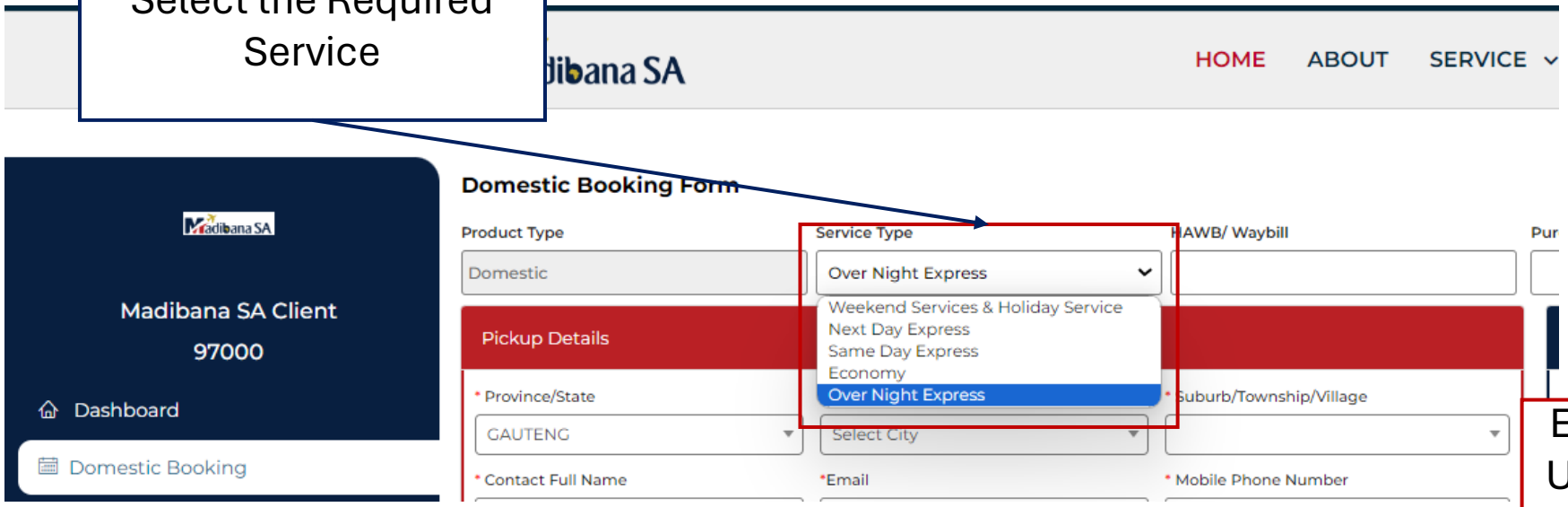
# Booking Page

To Book a new shipment select the **Domestic Booking** button

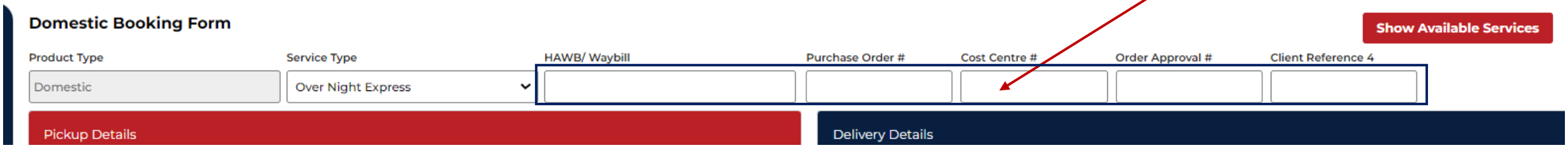


# Service and Waybill/HAWB

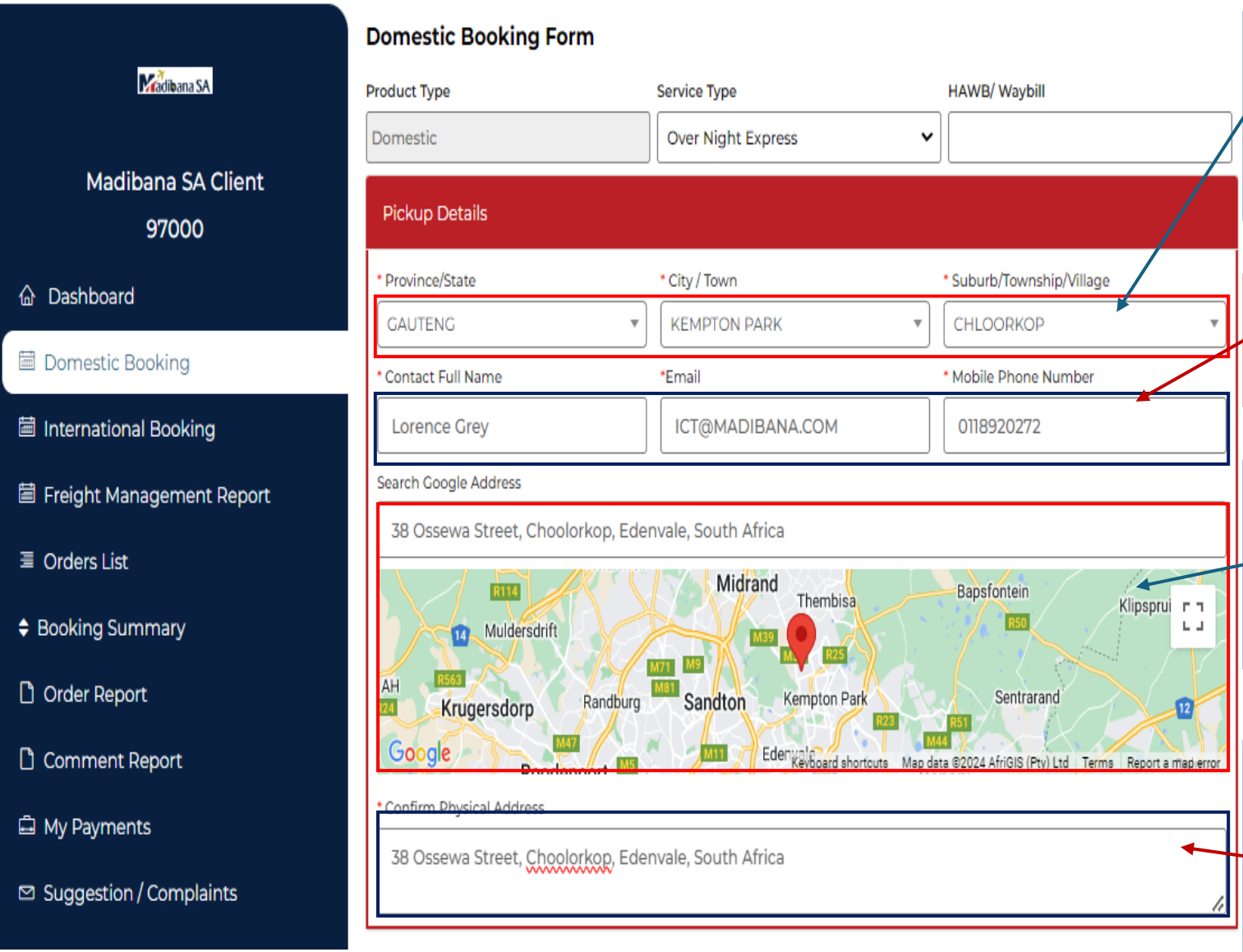
Select the Required Service




Enter **Waybill number** and any Unique **References** if Available Else the System will Generate a **new Waybill/HAWB number**



# Pick up/ Collection Details




Select the **Collection Province** , The **City/Town** and the **Suburb/ Township/Village** if available(not a Required Field)

Enter the **Collection Contact email, Full Name and Mobile Number**

Using The **Search Google Address**, you can search for Your **School name or address information**

Confirm your **Physical address including street number by** entering in this section

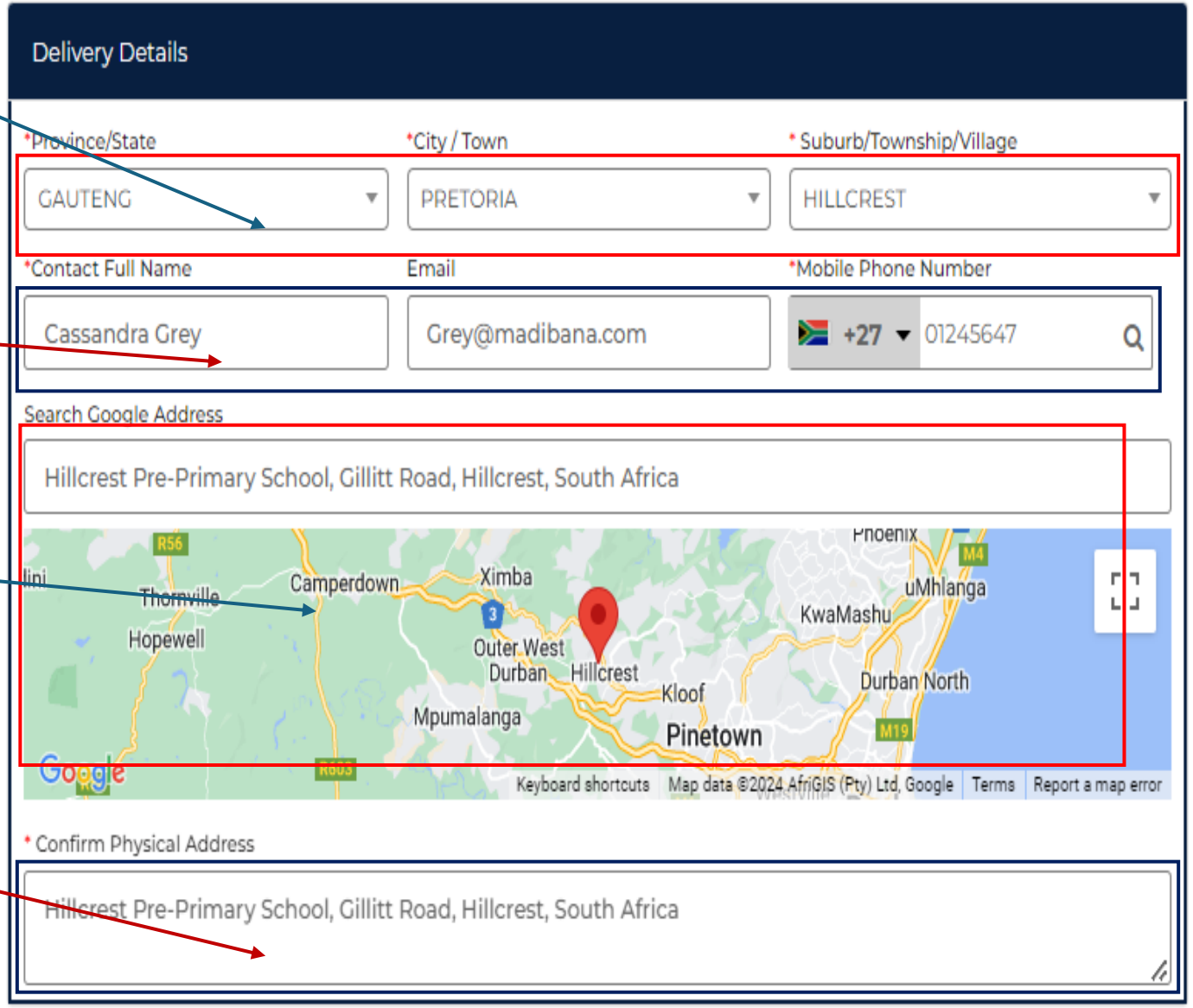
# Delivery Details

Select the **Delivery Province** , The **City/Town** and the **Suburb/ Township/Village** if available(not a Required Field)

Enter the **Delivery Contact email, Full Name and Mobile Number**

Using The **Search Google Address**, you can search for **the delivery point or address information**

Confirm your **Physical address including street number by** entering in this section

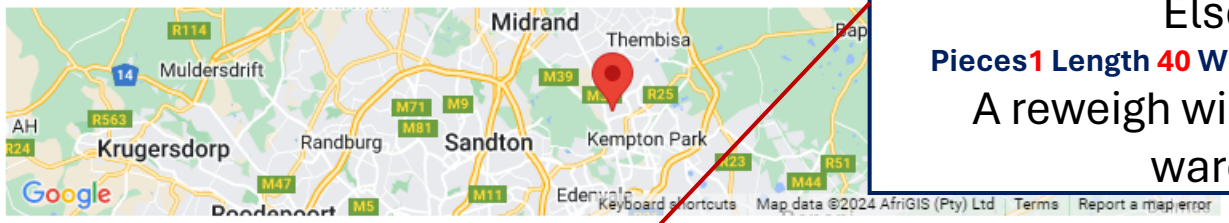


# Consignment Details

- Freight Management Report
- Orders List
- Booking Summary
- Order Report
- Comment Report
- My Payments
- Suggestion / Complaints
- Multiple Profile
- Change Password
- Api Setting
- Logout

Search Google Address

38 Ossewa Street, Choolorkop, Edenvale, South Africa




* Confirm Physical Address

38 Ossewa Street, Choolorkop, Edenvale, South Africa

Enter the Consignment Details the **Pieces** the **Length * Width * Height** and the **Total weight** if available

Else enter

**Pieces1 Length 40 Width 30 Height 10 Weight 2**

A reweigh will be done at our warehouse

**Shipment Details**

| * No. of Pieces | * Total Weight | * Volumetric Weight | * Chargeable Weight |
|---|---|---|---|
| 2 | 8.0 | 4.8000 | 8 |

| Pieces | Length | Width | Height | Item's weight | Description |
|---|---|---|---|---|---|
| 1 | 40 | 30 | 10 | 2 | DOCUMENTS |
| 1 | 40 | 30 | 10 | 6 | BOXES |

Add another Consignment with different Consignment Details

Enter the **Description** and **Special instruction**

Liability Cover: yes

*Consignment Value: 0

*Special Instruction: 0

Book Now & Print

Press the **Book Now & Print** button then a **Waybill/HAWB** will be generated

# Waybill/HAWB

Madibana SA

**HAWB**

970000146

**ONX**

| Origin | | Destination | |
|---|---|---|---|
| JOHANNESBURG | 1619 | PRETORIA | 0001 |
| JNB | CHLOORKOP | PTA | HILLCREST |

**From(Shipper)**

Full Name: Lorence Grey
Address: 38 Ossewa Street Choolorkop Edenvale South Africa

City: KEMPTON PARK

Phone No # [redacted]

**To(Consignee)**

Full Name: Cassandra Grey
Address: Hillcrest Pre-Primary School Gillitt Road Hillcrest South Africa

City: PRETORIA

Phone No # [redacted]

970000146-1

**Collection Driver Signature** _____

**Delivery Driver Signature** _____

Standard Terms and Conditions of Carriage apply

**Details**

| Ref No. | Waybill | Booking Date | Time |
|---|---|---|---|
| | 970000146 | Mar 08,2024 | 8:08 AM |

Do you require Risk Cover: Yes ☐ No ☑

Description of shipment: DOCUMENTS

Declared Consignment Value: 0

**Collected From**

Name: _____
Signature: _____

**Delivered To**

Name: _____
Signature: _____

**Consignment Details**

| Client Code | PCS | Service Type |
|---|---|---|
| 97000 | 1 | ONX |

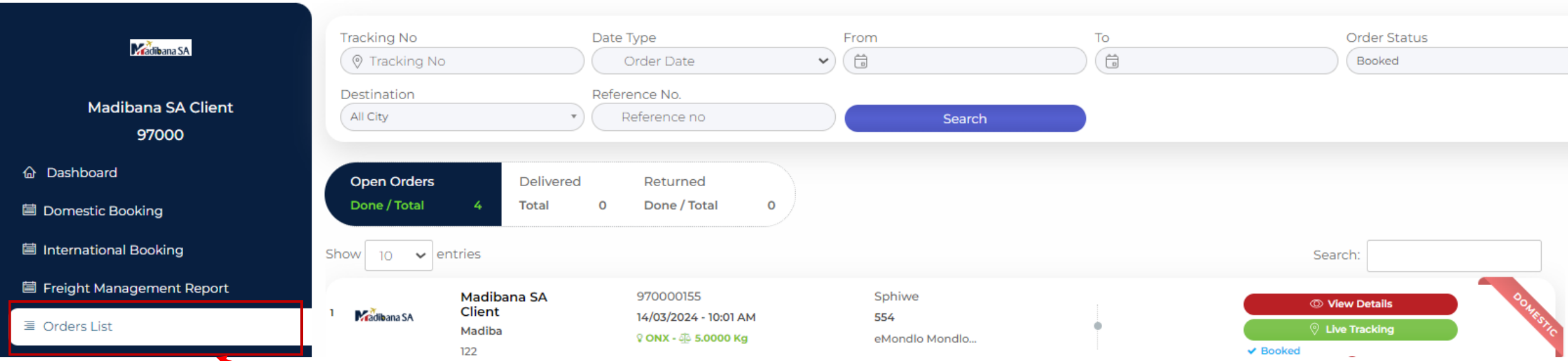
**Domestic Surcharges**

**Applicable Surcharges**

- ☐ Dangerous Goods Surcharge
- ☐ Valuable Cargo Surcharge
- ☐ Special Handling Surcharge
- ☐ Fuel Surcharge %
- ☐ Risk Cover Surcharge
- ☐ Per KM Charge
- ☐ Packaging Charges
- ☐ Labour Charges

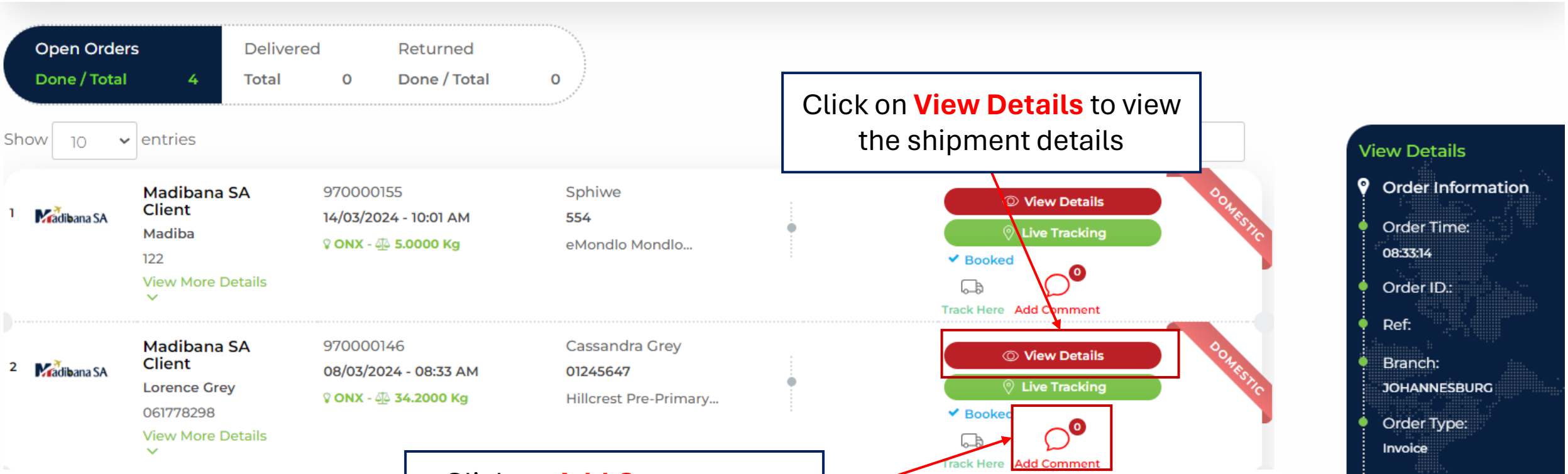
| Weight | Charges |
|---|---|
| Volumetric Weight | 34.2 |
| Actual Weight | 36.0 |
| Chargeable Weight | 36 |
| Dimensions(LxWxH) | 76x50x45 |

# View Orders




To view your shipments select the **Orders List** button

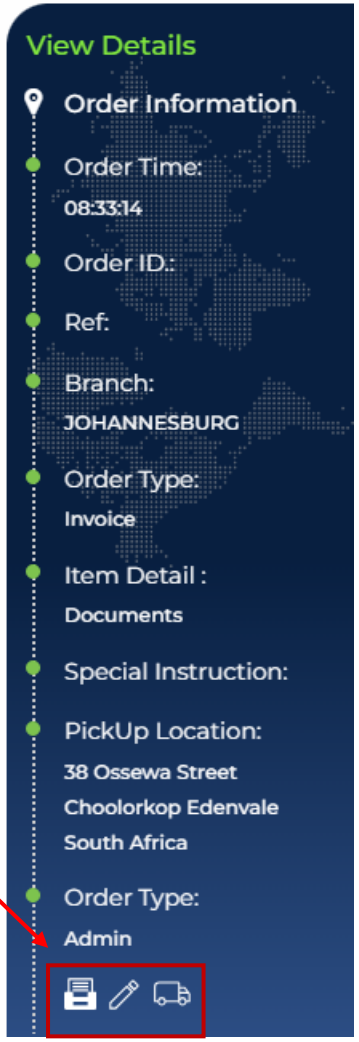
# View Orders




Click on **View Details** to view the shipment details

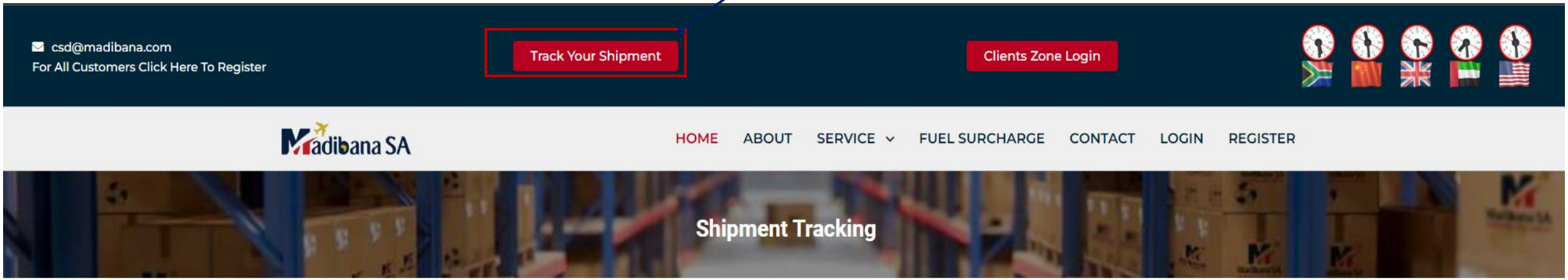
Click on **Add Comment** to leave a comment

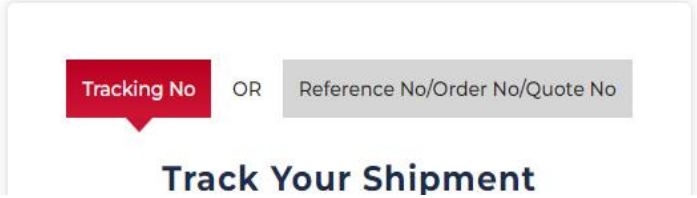
Click on **View HAWB** to view the waybill
Click on **Edit** to edit the shipment
Click on **Track Order** to track the shipment



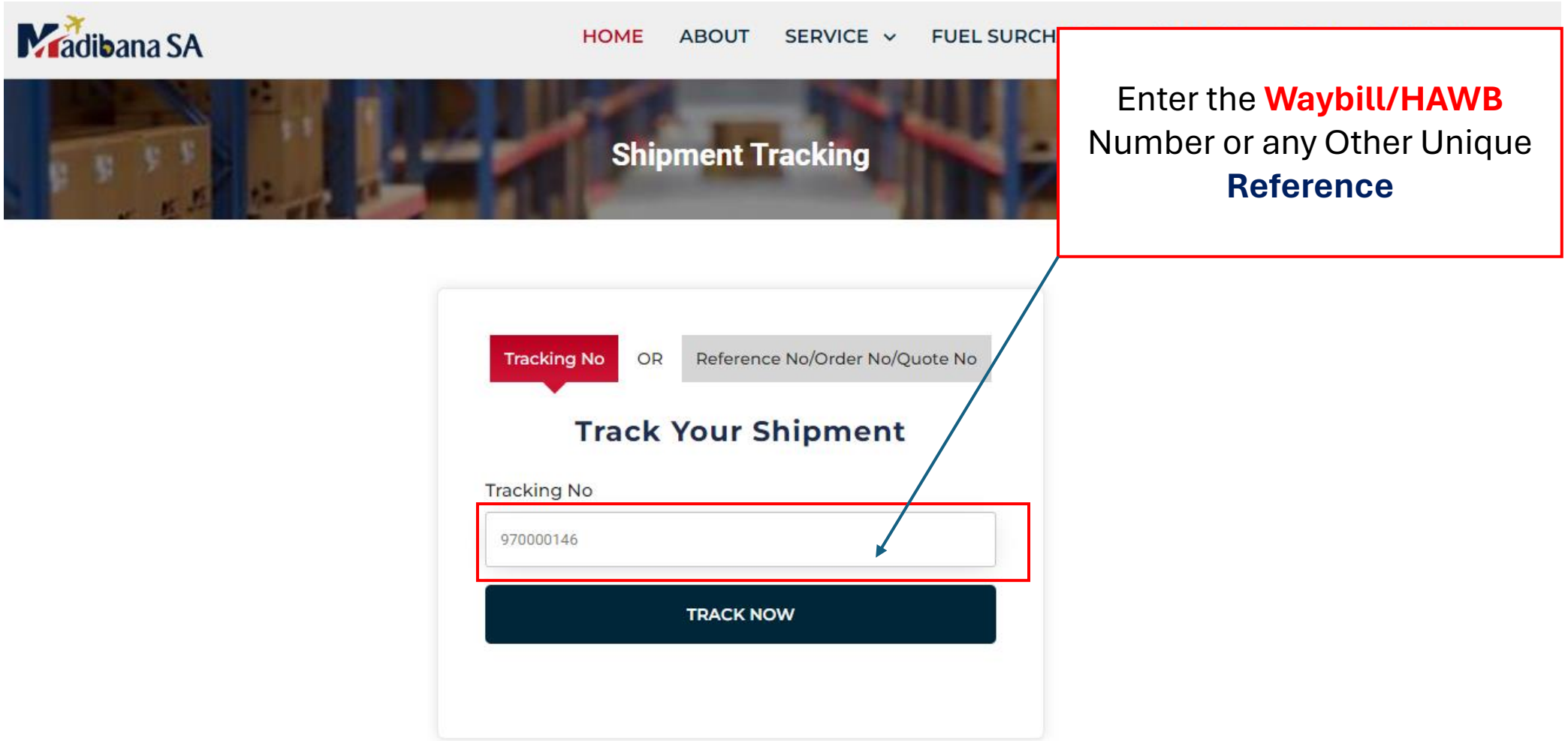
# Tracking Details

To track you parcel Navigate to our website select **Track Your Shipment**



# Tracking Details



# Tracking Details

Tracking #**970000146**

**Shipping Information**

| Shipper | Origin |
|---|---|
| Lorence Grey | KEMPTON PARK |

**Consignee Information**

| Full Name | Destination |
|---|---|
| Cassandra Grey | PRETORIA |

| Date | Location | Status | Status Remarks |
|---|---|---|---|
| 08 Mar 2024 08:33 AM | KEMPTON PARK | Booked | |
| 08 Mar 2024 09:24 AM | South Africa(ZA) | Pick up in progress | |
| 08 Mar 2024 09:45 AM | South Africa(ZA) | Picked up | |
| 08 Mar 2024 04:45 PM | South Africa(ZA) | Parcel Received at The Hub | |
| 11 Mar 2024 08:45 AM | South Africa(ZA) | Out for Delivery | |
| 11 Mar 2024 11:39 AM | South Africa(ZA) | Delivered | |

Estimated Delivery Time

**Arriving at 09 March 2024 - 11:00**

Destination Address Line 1

Hillcrest Pre-Primary School Gillitt Road Hillcrest South Africa

**Destination Contact Number 01245647**

**Tracking History**

- **Booked** — KEMPTON PARK — 08 Mar 2024 08:33 AM
- **Pick up in progress** — South Africa(ZA) — 08 Mar 2024 09:24 AM
- **Picked up** — South Africa(ZA) — 08 Mar 2024 09:45 AM
- **Parcel Received at The Hub** — South Africa(ZA) — 08 Mar 2024 04:45 PM
- **Out for Delivery** — South Africa(ZA) — 11 Mar 2024 08:45 AM
- **Delivered** — South Africa(ZA) — 11 Mar 2024 11:39 AM

All Tracking events and milestone will be showcase here until delivery